VIRTUAL FAX

Ntiva
Managed IT, Security, & Cloud Services

While other Hosted PBX and VoIP companies have long abandoned delivering a reliable FAX service, we understand that FAX is still an integral part of many businesses. For any business in which compliance, regulatory and privacy are important, FAX is still the method of choice for delivering documents.

Using our Fax Analog Telephone Adapter (ATA) solution, you never need to worry about the technical issues that make it so difficult to complete a FAX transaction over other VoIP services.

Our proprietary solution is not affected by jitter, packet loss or other issues that make other Internet FAX solutions unreliable. All faxes are encrypted and the solution is HIPAA and SOX compliant.

Benefits

- Provides a HIPPAA/SOX Compliant faxing solution.
- Sends faxes using a single fax number from anywhere.
- Centralized Storage of Faxes, no more lost pages. Cloud Software for easy upgrade.
- Integrated Portal when used with our Hosted PBX Solution.

Outbound Faxing

- Send from any analog fax machines.
- Send from the PBX web portal.
- Send from our mobile app.
- Integrations
  - Email via Outlook, Gmail, Yahoo!, Hotmail, etc.
  - Send directly from Microsoft Outlook and Office365
  - Send from Google Chrome Browser Extension

Inbound Faxing

- Receive via analog fax machine.
- View and download faxes from the PBX web portal.
- Receive faxes via email.

Other Features

- Receive email confirmations for In Process and Successful faxes.
- Automatic resubmission of unsuccessfull transmisions (busy signal, no answer. Up to 10 attempts per transmission.
- Support for Multiple Document Format when sending from applications.
  - .html   .doc   .jpg   .tiff
  - .pdf   .docx   .png   .txt